



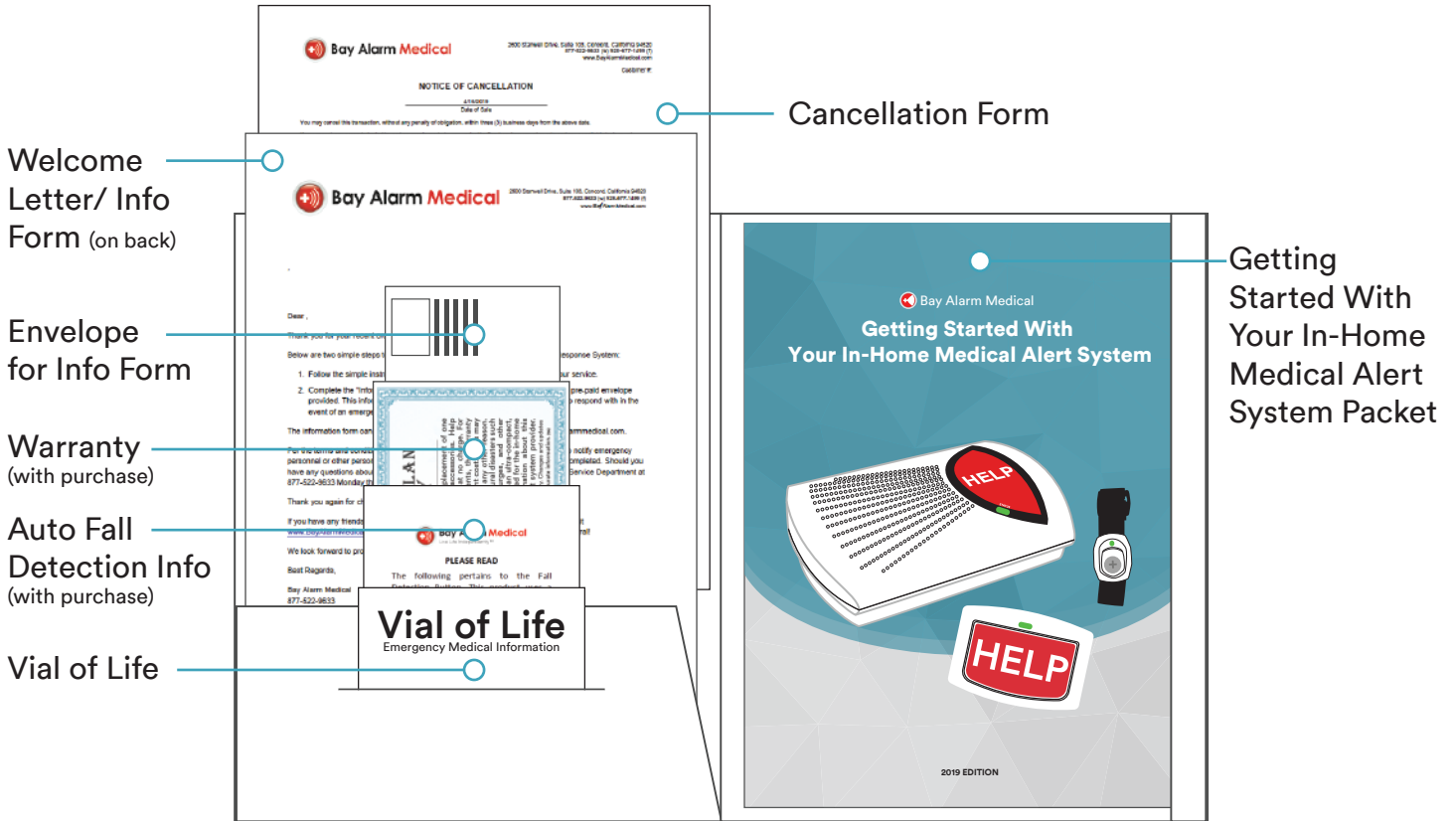
Getting Started With Your In-Home Medical Alert System



2019 EDITION

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In The In-Home System



In-Home Base Unit



Personal Help Button
(wristband or necklace)

Products In Upgraded Packages



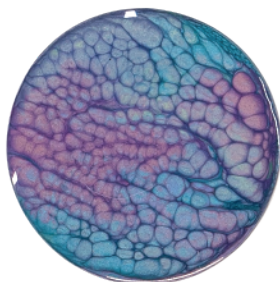
In-Car Device (Only For Standard Neck Button)



Wall Button



Help Button With
Auto Fall Detection



Bella Charm



4G LTE GPS
Mobile Button



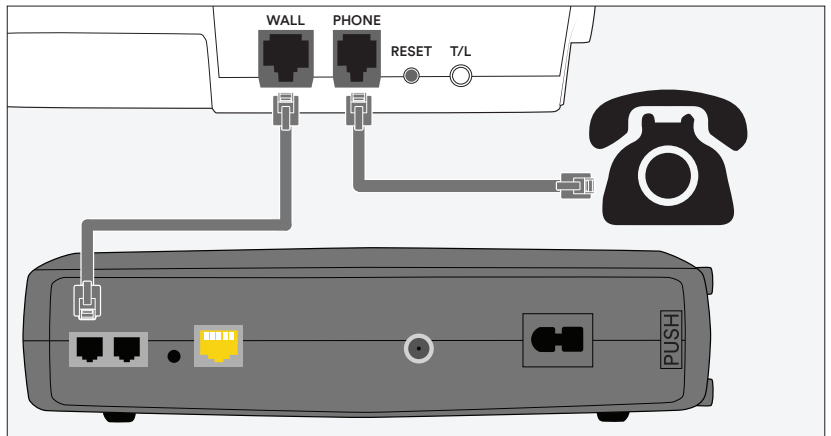
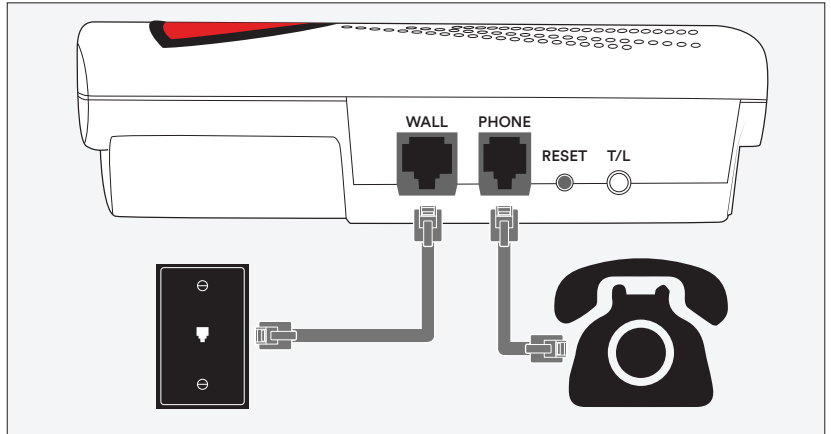
Lockbox

Setting Up: Landline

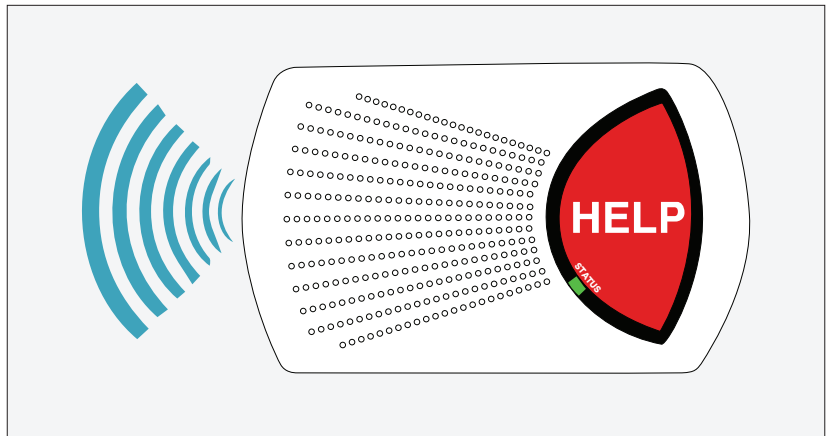
1. Choose a central location where the In-Home Base Unit will have the fewest obstacles (walls, doors, etc). This location must have an AC outlet and a standard telephone wall jack nearby. Plug the In-Home Base Unit into the telephone wall jack.

OR

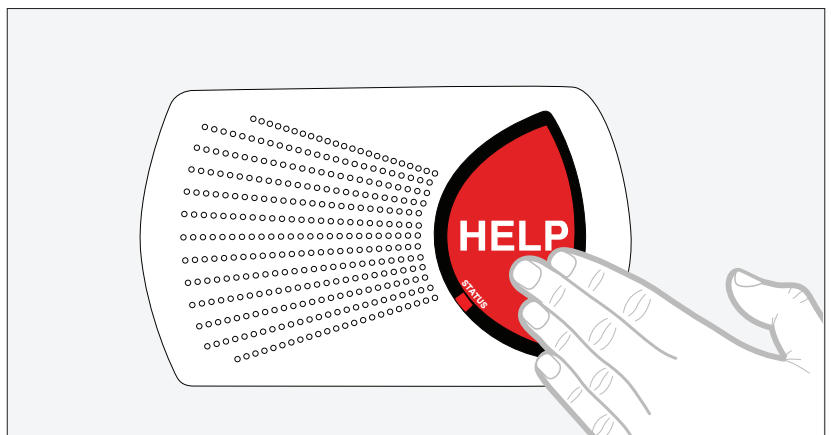
Plug the In-Home Base Unit into the active phone port of your modem. Make sure your home phone is also connected to the “**PHONE**” port on your console.



2. Once connected to the phone service, plug the power cube into an AC outlet. Your In-Home Base Unit should announce “**System ready**” and the status light will turn **GREEN**.

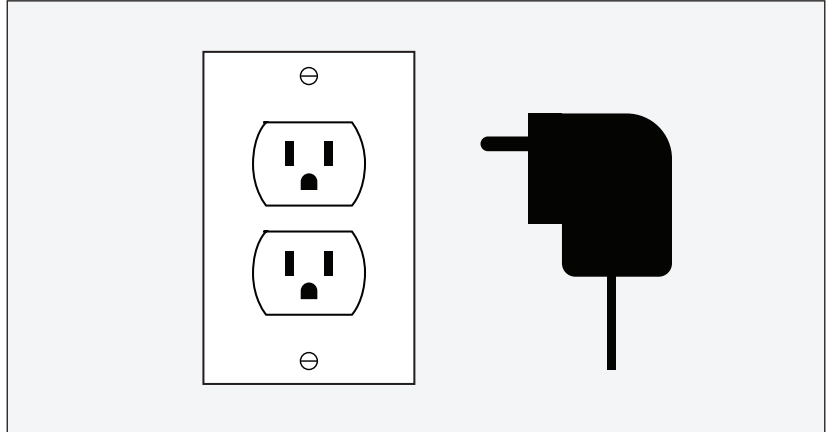


3. Press the “**HELP**” button to begin testing the In-Home Base Unit. The unit will say “**Calling for help**” and make an alert sound. When the signal is received, the unit will say “**Call connected, please wait**”. When an operator asks if you need help, inform them you are testing.

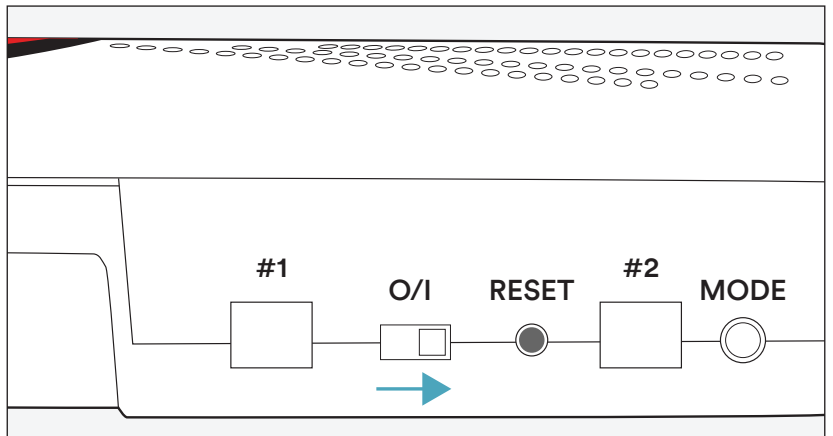


Setting Up: Cellular LTE

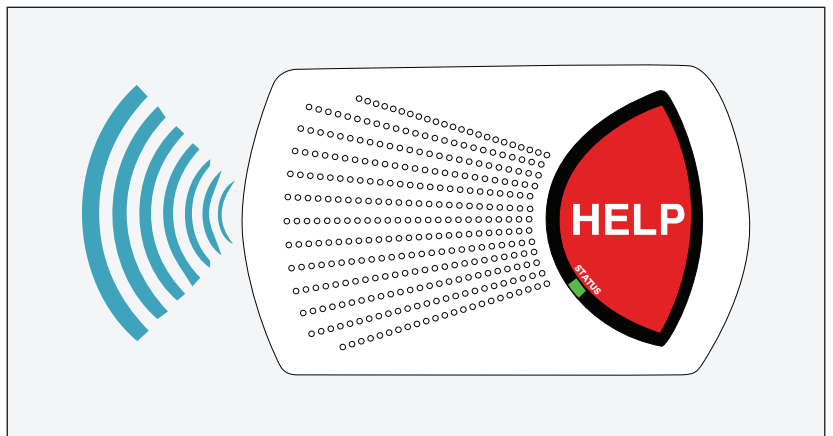
1. Plug the power cube into an AC outlet.



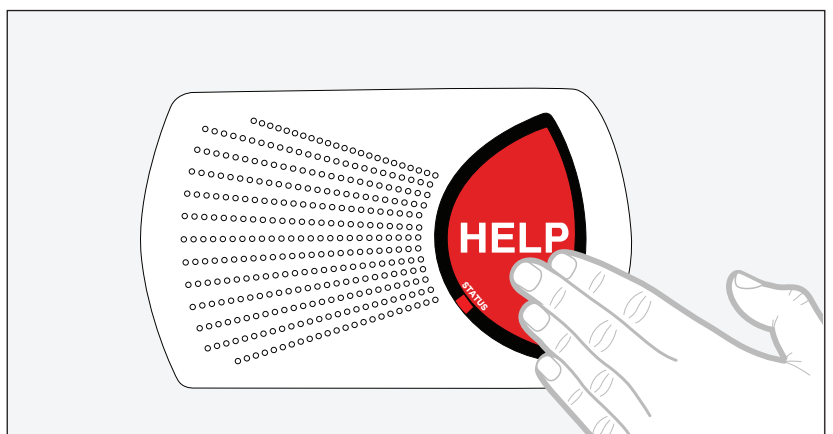
2. Find the power switch on the back of the In-home Base Unit and place it in the “I” position. The status light will begin to flash **ORANGE**.



3. After a short time the status light will turn **GREEN** and your In-Home Base Unit will announce “**System ready**”.

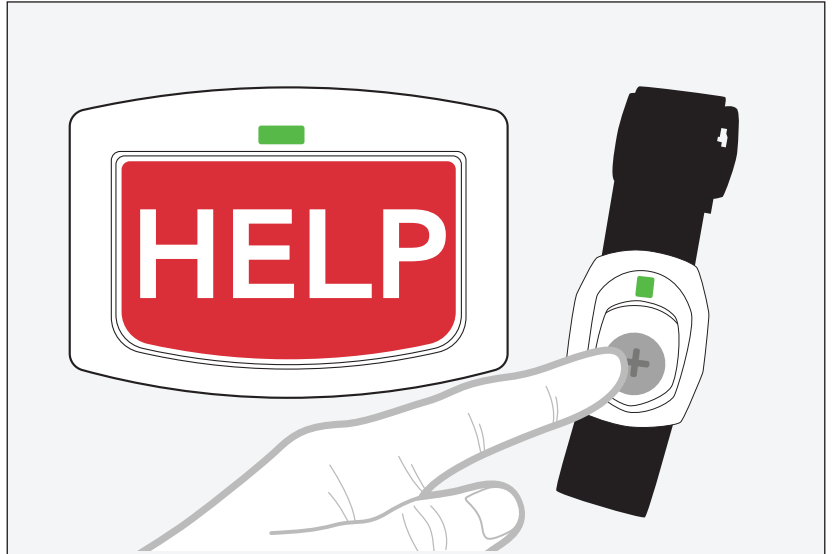


3. Press the “**HELP**” button to begin testing the In-Home Base Unit. The unit will say “**Calling for help**” and make an alert sound. When the signal is received, the unit will say “**Call connected, please wait**”. When an operator asks if you need help, inform them you are testing.

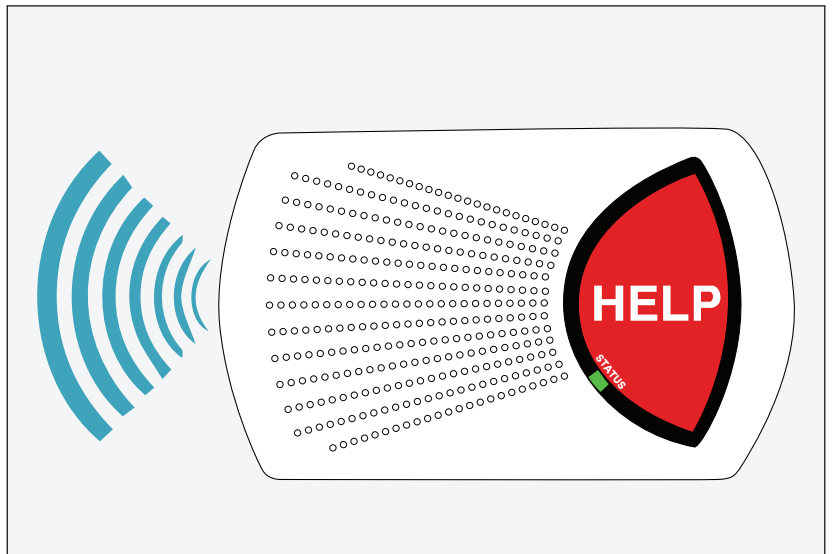


Testing Your Wall Or Personal Help Buttons

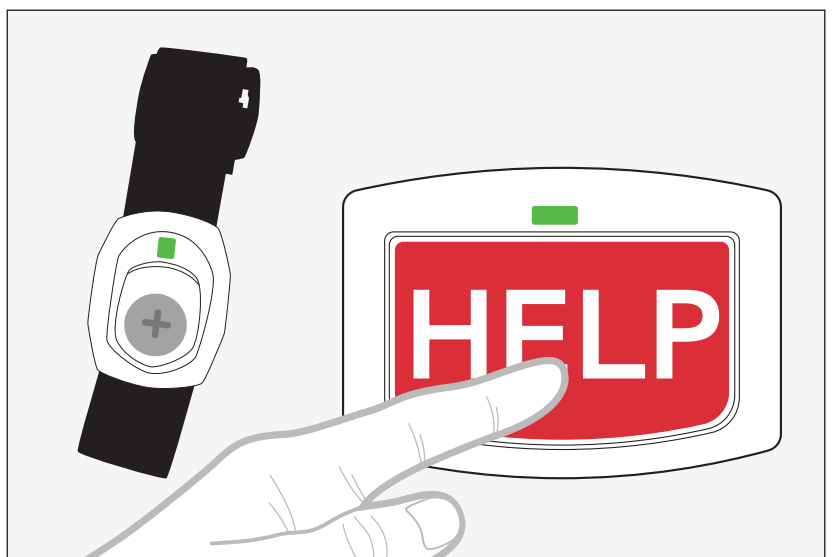
1. Please wait for at least 3 minutes after testing the In-Home Base Unit before testing your other buttons. To test your other buttons, press one of your Personal Help Button or Wall Button to activate your In-Home Base Unit.



2. The In-Home Base Unit will say **“Calling for help”** and make an alert sound. When the signal is received, the Unit will say **“Call connected, please wait”**. When an operator asks if you need help, inform them you are testing.

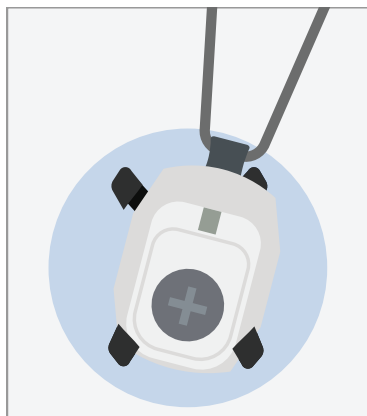


3. Test your other Personal Help Buttons and Wall Buttons similarly. Before testing your next button, please wait 3 minutes between test calls.



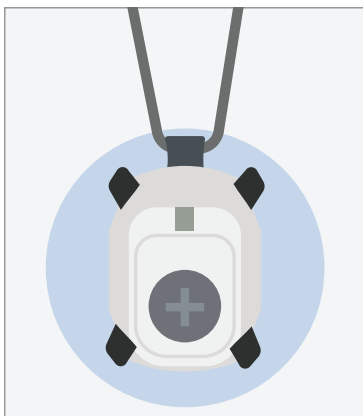
Beautifying With Bella Charms

Setting Up & Using Your Bella Charm



Step 1

Slip the bottom of the Help Button into the bottom hooks of the Bella Charm.



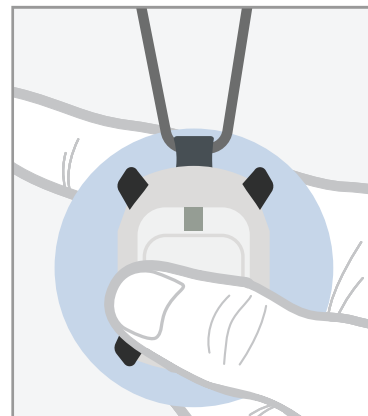
Step 2

Snap the Help Button into the top hooks. Shake the lanyard to ensure it is in place.



Step 3

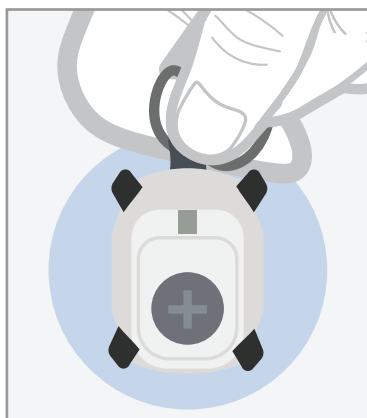
When worn, the Bella Charm faces outwards and hides the Help Button.



Step 4

Press the button with your thumb when help is needed.

Removing The Help Button For A New Design



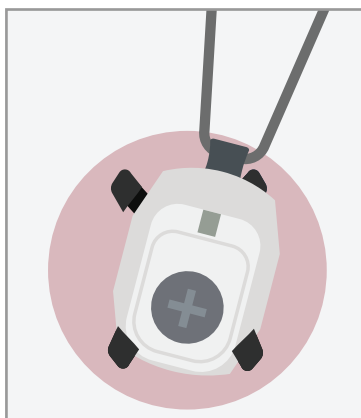
Step 1

Hold the gray rubber attachment that connects the Help Button and the lanyard.



Step 2

GENTLY pull the rubber attachment out from the Bella Charm.



Step 3

Follow the directions above on how to place the Help Button in a Bella Charm.



Step 4

Flip the Bella Charm over and your ready to wear!



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